**Office of the Auditor General**
**Grand Rapids Home for Veterans Performance Audit, February 2016**
**Prior Audit Finding Follow-Up**

Below is the status of the reported findings from the 2013 performance audit of the Grand Rapids Home for Veterans.

| Prior Audit Finding Number | Topic Area | Status | Current Finding Number |
|---|---|---|---|
| 1 | Psychiatric Services | Complied | Not Applicable |
| 2 | Comprehensive Care Plans | Repeated | 4 |
| 3 | Controls Over Food, Maintenance Supplies, and Medical Supplies | Complied | Not Applicable |
| 4 | Controls Over Pharmaceutical Inventory | Rewritten | 5 |
| 5 | Monetary Donations | Complied | Not Applicable |
| 6 | Donated Goods | Complied | Not Applicable |
| 7 | Past Due Member Assessments | Repeated | 9 |
| 8 | Member Maintenance Assessments | Complied | Not Applicable |
| 9 | Controls Over Member Funds | Rewritten | 8 |

**Office of the Auditor General**
**Grand Rapids Home for Veterans Performance Audit, February 2016**
**Breakdown of Member Complaints by Department Involved and**
**Abuse and Neglect Complaints by Department Involved**
**Supplemental Information**
**Finding 7**

| GRHV Department Involved | # of Member Complaints | # of Abuse and Neglect Member Complaints |
|---|---|---|
| J2S health group | 28 | 21 |
| Nursing | 27 | 11 |
| Activity Therapy | 7 | 4 |
| Fire/Safety Dept. | 2 | 1 |
| Member Finance | 1 | 0 |
| Social Services | 12 | 0 |
| Nutrition Services | 4 | 0 |
| Volunteer Services | 4 | 1 |
| Behavior Mgmt | 1 | 0 |
| General Services | 3 | 0 |
| Administration | 1 | 0 |
| Nursing/J2S Health Group | 1 | 0 |
| **Total** | **91** | **38** |